

# “IT in a Box” Saves Lyndon, Kentucky \$45,508 in modernizing its Information Technology (IT) Infrastructure



➔ KLC helps city launch new website, stabilize data backup & disaster recovery, manage city documents, and provide email

Incorporated in 1965, Lyndon, Kentucky has grown from 500 to more than 11,000 residents in almost 50 years. The city actively promotes business, ranging from UPS’s International Air Headquarters to smaller businesses numbering more than 500 in this thriving community. With the city’s 17-acre Robsion Park providing playgrounds and trails for its citizens, Lyndon is one of Kentucky’s most progressive cities.

## Challenge

Despite phenomenal growth, the city’s technology unfortunately lagged behind. Uncertainty existed related to the city’s data backup, ability to recover in the event of a disaster, email, website, and hardware support. With so many questions unanswered, the city was not well prepared for a system failure.

As with many cities that have underinvested in technology, the potential high cost of upgrading prevented Lyndon city leaders from moving forward.

## Solution

Lyndon solved these challenges by using the Kentucky League of Cities “IT in a Box” service. Powered by Sophicity, “IT in a Box” is a complete IT solution for cities and local governments. The service includes a website, data backup, offsite storage, email, document management, Microsoft Office for desktops, server and desktop management, vendor management and a seven-day a week helpdesk.

## Results

“IT in a Box” helped Lyndon:

- Reduce service outages by switching to more reliable Internet

access.

- Mitigate the risk of data loss through onsite and offsite server backups.
- Ensure a highly available and dependable email system.
- Mitigate the risk of paper document loss and increase document retrieval ability through a document management system.
- Launch a high quality, user-friendly website.
- Replace an expensive, hard-to-maintain phone system with a VoIP system.

From Sophicity’s assessment of the city’s previous IT infrastructure, Lyndon saved \$45,508 of the costs typically spent modernizing a city network of their environment and size, with no upfront capital expense. “IT in a Box” helped Lyndon stabilize its technology and create a predictable and affordable IT budget.



**“We are thrilled with the results Sophicity has been able to provide the City of Lyndon. Our records are now secure and the system is backed up daily to off-site storage. Sophicity assisted with analyzing our telephone/internet needs and they were able to provide a new system which is up, running and working well. And I can’t say enough about their availability, expertise and problem-solving skills. They are our “One Stop Shop!””**  
- Mayor Susan Barto



Sophicity is an IT services and consulting company providing technology solutions to city governments and municipal leagues. Among the services Sophicity delivers in “IT in a Box” are a website, data backup, offsite storage, email, document management, Microsoft Office for desktops, server and desktop management, vendor management and a seven-day a week helpdesk. [For more information, visit www.sophicity.com.](http://www.sophicity.com)