

Chapter 28
POLICE COMMUNICATIONS

28.1 TELEPHONES

The agency participates in a single access telephone system utilizing 911 or other area wide single police emergency number.

28.2 COMMUNICATIONS SERVICES

The agency maintains full time operation communications service either independently or through a centralized communication system.

28.3 MISDIRECTED EMERGENCY CALLS

The agency has established procedures for the prompt and effective routing of misdirected emergency calls.

28.4 MAPS

Maps of the primary service area and surrounding jurisdictions are visually available to the communications personnel.

28.5 PORTABLE RADIOS

Each patrol unit is furnished with a two-way hand carried portable radio.

28.6 RECORDING

The agency possesses the capability for recording and immediate playback of all radio transmissions and all incoming telephone calls.

28.7 RELEASE OF RECORDED MESSAGES

A written directive establishes the criteria and procedures for the review and release of information recorded within the agency's communication system.

28.8 SECURITY

If the agency operates a full time telephone service and/or radio communications center, it provides such service from facilities designed to be reasonably secure from physical attack or sabotage.

28.9 TRAINING

All personnel assigned to the Communications section complete training as specified by DOCJT.

- *Course Credit File from DOCJT*